

# EXHIBIT 2



AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 4

Generated: September 14, 2012 7:41 AM

## Travel Arrangements for JEFFREY A LIPPS

Record Locator NVQAGW  
Trip ID 11444016768  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

Agent ID: AJ

Phone: .. / Fax: ..

### Invoice Details

#### Ticket Information

Airline Code	006	Ticket Date	9/14/2012
Ticket Number	7132617814	Invoice	0103583
Check Digit	6	Electronic	Yes

#### Charges

Ticket Base Fare	1,346.04
Ticket Tax Fare	133.36
Total (USD) Ticket Amount	1,479.40
Transaction Fee	35.00
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007
Total	1,514.40

### Travel Details

Monday September 17, 2012

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 33 minutes
Flight	1685	Distance	446 Miles
Origin	Columbus, OH	Meal Service	No Meal Service
Destination	Atlanta, GA	Plane	McDonnell DOUGLAS 87
Departing	4:45 PM		
Arriving	6:18 PM		
Arrival Terminal	SOUTH TERMINAL		
Seat	16A		
Class	Coach		

#### Hotel Information

Hotel	FOUR SEASONS FOUR SEASONS ATLANTA
Hotel Address	75 FOURTEENTH STREET ATLANTA, GA 30309
Confirmation Number	99689393
Check In Date	9/17/2012
Check out Date	9/18/2012
Hotel Rate	429.00 USD per night
Phone Number	1-404-8819898
Fax Number	1-404-8734892
	Late Arrival Guarantee - Credit Card
Airline Membership	AAW775010
CANCEL 01 DAYS BEFORE ARRIVAL	

### Travel Details

Tuesday September 18, 2012

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 24 minutes
Flight	788	Distance	761 Miles
Origin	Atlanta, GA	Meal Service	Cont breakfast
Destination	New York Lgs, NY	Plane	Boeing 757
Departing	5:35 PM		
Arriving	7:59 PM		

Departure Terminal	SOUTH TERMINAL
Arrival Terminal	TERMINAL D
Seat	AIRPORT CHECK IN
Class	Coach

#### Hotel Information

Hotel	COURTYARD COURTYARD MARRIOTT MIDTOWN E
Hotel Address	866 THIRD AVENUE NEW YORK NY 10022
Confirmation Number	84087920
Check in Date	9/18/2012
Check out Date	9/19/2012
Hotel Rate	427.00 USD per night
Phone Number	1-212-6441300
Fax Number	1-212-3177940
	Late Arrival Guarantee - Credit Card
Frequent Guest	166152769
Airline Membership	AAW775910
CANCEL 01 DAYS BEFORE ARRIVAL	

#### Travel Details

Wednesday September 19, 2012

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 3 minutes
Flight	5199	Distance	478 Miles
	OPERATED BY EXPRESSJET DBA DELTA CONNECTION		
Origin	New York Lgs, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	Canadair RegionalJet
Departing	4:05 PM		
Arriving	6:08 PM		
Departure Terminal	TERMINAL D		
Seat	6C		
Class	Coach		

579.80  
259.90

#### Travel Details

Thursday January 17, 2013

THANK YOU FOR CHOOSING AMERICAN EXPRESS

#### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003694375	JEFFREY A LIPPS

#### Airline Record Locators

Airline Reference	Carrier
GFTWNJ	DELTA AIR LINES

#### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-9LVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL

336-291-0104, OPTION 3 CODE S-01VA  
PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.  
A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.  
PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.  
CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.  
HOTEL CANCELLATION, NO-SHOW AND EARLY CHECK-OUT  
FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.  
TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO CHANGE,  
SUBJECT TO PENALTY/TRANSACTION FEE, AND ONLY VALID ON  
SAME CARRIER  
AIR RAIL TRANSACTION OR BOOKING FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to  
include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbookings, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

For customers purchasing travel from within the state of California: Our California State Seller of Travel Registration Number is: 1022318-10. Upon cancellation of the transportation or travel services, where you, the customer, are not at fault and have not canceled in violation of the terms and conditions, if any, of the contract for transportation or travel services, all sums paid to American Express for services not received by you will be promptly refunded to you unless you otherwise advise American Express in writing, after cancellation. American Express is a participant in the California Travel Consumer Restitution Fund (the "Fund"). If you, the passenger, were located in California at the time of your purchase, you may request reimbursement from the Fund if you are owed a refund of more than \$50 for transportation or travel services which was not refunded in a timely manner by the seller of travel who was registered and participating in the Fund at the time of sale. The maximum amount which may be paid by the Fund to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted within six months after the scheduled completion date of the travel. A claim must include sufficient information and documentation to prove your claim and a \$35 processing fee. You must agree to waive your right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a claim against the Fund. You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to: (415) 927-7698. Note: Sales transactions with customers located outside of California are not covered by the Fund and such customers are not eligible to file a claim against the Fund.

For customers purchasing travel in the state of Oregon: Transportation, lodging, meals, entertainment and all other services are sold to you to you either on a refundable or non-refundable basis. If all or part of the transportation or services are canceled by any person, we shall, within 2 working days of learning of the cancellation, request on your behalf that the service suppliers or wholesalers provide a refund of all sums sent them on your behalf. We shall send any refund received from the service suppliers or wholesalers to you within 2 working days after the refund received by us has cleared the bank.

For customers purchasing travel in the state of Washington: Our Washington State Seller of Travel Registration Number is: UB1#600469694. If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

Cancellation and change penalties may apply to these arrangements. Details will be provided upon request.

**Intermediary Disclosure.** Amex helps manage your company's travel expenses and assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express® Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences, and any agreements we have to book travel in accordance with your company's travel policy. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency


## Account Activity

Use the menus below your card summary to sort your account activity or to search for a specific purchase or credit.

Citi® Gold / AAdvantage® World Elite® MasterCard®

[Download Your Statement](#)

09/19/2012	USAIRWAY03724858625364 PHILADELPHIA PA	\$75.00
09/18/2012	USAIRWAY03721745117355 800-428-4322 AZ	\$22.00
09/18/2012	USAIRWAY03724857578890 800-428-4322 AZ	\$160.00
09/18/2012	USAIRWAY03721744962272 PHOENIX AZ	-\$15.00
09/17/2012	USAIRWAY03721744962272 800-428-4322 AZ	\$15.00
09/17/2012	USAIRWAY03724856045831 800-428-4322 AZ	\$150.00
09/17/2012	USAIRWAY03721744758642 PHOENIX AZ	-\$15.00
09/15/2012	USAIRWAY03721744758631 800-428-4322 AZ	\$15.00
09/15/2012	USAIRWAY03721744758642 800-428-4322 AZ	\$15.00
09/15/2012	USAIRWAY03724853761563 800-428-4322 AZ	\$634.60
	\$ Planning a summer vacation? Click here	

 Print This Page

### Request an Annual Account Summary

To help with your personal financial planning and record keeping, request an Annual Account Summary-it recaps your Citi card spending by month and category. (Available as a PDF only). You are able to make requests until October 15 of each calendar year.


Available Summary:

2011 

If your email address is not current Please update it before submitting your request.

Veronica Sholl

**From:** US Airways Web Check In [reservations@email-usairways.com]  
**Sent:** Sunday, September 16, 2012 3:17 PM  
**To:** Veronica Sholl  
**Subject:** Your Receipt

<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>				
				
<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	<small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>

Here's your receipt!

Thanks for saving time and checking in online.  
Please print this receipt or save the email for your records.

Scan at any US Airways kiosk

Confirmation code: CXSSN1

Bags

1st bag

2nd bag

Columbus, OH to Philadelphia, PA

1 x \$25.00

\$25.00

Bags total

\$25.00 USD

☐ Charged to Veronica Sholl  
7603 (MasterCard)

You paid \$25.00 USD

Your flight

Depart: Columbus, OH (CMH) ☐ Philadelphia, PA (PHL)

Date: Monday, September 17, 2012

Flight #/Carrier	Depart	Arrive	Travel time	Meal	Aircraft	Cabin	Seats
------------------	--------	--------	-------------	------	----------	-------	-------

3761 <input type="checkbox"/>	9:25 AM CMH	10:50 AM PHL	1h 25m	None	CRJ	Coech (V)	5A
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Operated by Air Wisconsin  as a US Airways Express

Return: Philadelphia, PA (PHL) ☐ Columbus, OH (CMH)

Date: Tuesday, September 18, 2012

Flight #/Carrier	Depart	Arrive	Travel time	Meal	Aircraft	Cabin	Seats
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3765



9:35 AM PHL

11:00 AM CMH

1h 31m

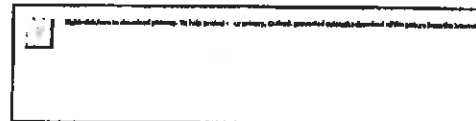
None

CRJ

Coach (V)

SD

Operated by Air Wisconsin dba US Airways Express



### Terms & conditions

- Baggage charges are non-refundable.
- Baggage fees apply to travel on US Airways and US Airways Express flights.
- Once you complete your purchase, you will have to pay for any additional checked bags at the airport.
- There is an additional \$2 fee for curbside check-in at the airport.
- For more information, please read our [baggage policies](#). If one or more of your flights is on a [partner airline](#), the bag fees of the partner airline may apply and you may be eligible for a partial refund. Please visit [usairways.com/partnairbagfees](#).
- If US Airways cancels your flight or you are denied boarding on an oversold flight, and if therefore you are unable to use the baggage fee for which you have already paid, US Airways will refund the unused baggage fee. If you have any questions about the refund of your unused baggage fee, please contact a US Airways customer service agent at the airport or call our Reservations Center at 800-428-4322.









You are redirected to [usairways.com](#) to view the details of your flight. Please click on the link below to view the details of your flight.



Veronica Sholl


From: reservations@email-usairways.com  
Sent: Tuesday, September 18, 2012 7:52 PM  
To: Veronica Sholl  
Subject: Your updated US Airways flight

 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>				
 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>	 <small>Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.</small>

Confirmation code: CXSSN1

Original date issued: Saturday, September 15, 2012

Scan at any US Airways kiosk to check in.

 [New language policy](#)

Passenger name	Frequent flyer # (Airlines)	Ticket number	Special needs
Veronica Lynn Sholl	None listed	03724857578853	

My US Airways phone: (614) 306-4336

My US Airways email: sholl@carpenterlipps.com

Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of this picture from the Internet.

Trip details  [Download to Outlook](#)  [Check in online](#)

Depart: Columbus, OH (CMH)  Philadelphia, PA (PHL)

Date: Monday, September 17, 2012

Status: **Done!**

Flight #	Carrier	Depart	Arrive	Travel time	Meal	Aircraft	Cabin	Seats
3781		09:25 AM CMH	10:50 AM PHL	1h 25m		CRJ	Coach	5A

Return: Philadelphia, PA (PHL)  Columbus, OH (CMH)

Date: Wednesday, September 19, 2012


Status: **Active**

COLUMBUS - ST. PAUL - Philadelphia  
# 2-350-90

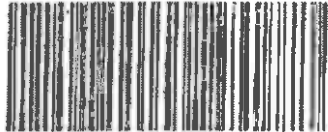
Debra Gaunder

From: Delta Air Lines [DeltaAirLines@e.delta.com]  
Sent: Thursday, September 27, 2012 4:05 PM  
To: Debra Gaunder  
Subject: JENNIFER B COLUMBUS 02OCT12

[Comment/Complaint ?](#) | [Add to Address Book ?](#)

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## YOUR ITINERARY AND RECEIPT



**To access your boarding pass at the airport,** print email now and scan at a Delta self-service kiosk.

**Please review this information before your trip.** If you need to contact Delta or check your flight information, go to [delta.com](#) or call 1-800-221-1212. For a complete list of world wide phone numbers, please visit [www.delta.com/contact\\_us](#).

You can exchange, reissue and refund eligible electronic tickets at [delta.com](#). Take control and make changes to your itineraries at [delta.com/itineraries](#).

You can check in for your flight up to 24 hours prior to departure time. Check in online by clicking the link below or download the Fly Delta app here. You can also use the app to change seats, track your bag, view your flight status and so much more.

**Thanks for choosing Delta**  
Flight Confirmation #: **GIELB4** | Ticket #: **00623144141060**

[CHECK IN ONLINE >](#)

### Your Flight Information

Tue 02OCT			
LV 7:49pm	COLUMBUS	AR 8:45pm	MPLS-ST PAUL
			<b>DELTA 5808*</b> ECONOMY (M) Confirmed Snacks For Sale
*Flight 5808 Operated by COMPASS AIRLINES			

### Your Flight Details [Manage Trip >](#)

Passenger Details	Flights	Seats	Free Bags
JENNIFER BATTLE	DELTA 5808	5D	0 PC

SkyMiles #\*\*\*\*\*562 Silver

\*\*\*Visit delta.com or use the Fly Delta app to view, select or change your seat

#### Receipt Information

#### Billing Details

**Passenger:**  
JENNIFER BATTLE

**Payment Method:**  
VI\*\*\*\*\*2036

**Ticket Number:**  
00623144141060

**FARE:** 579.53 USD  
**Taxes/Carrier-imposed Fees:** 54.27  
**Total:** 633.80 USD

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded. Additional charges and/or credits may apply and are displayed in the sections below.

#### Details - Taxes/Carrier-imposed Fees

**Total:** 54.27  
**Itemized:** 2.50 AY 4.50 XF 3.80 ZP 43.47 US

#### Fare Details

CMH DL MSP579.53MA00A0RA USD579.53END ZP CMH XF CMH4.5

#### Ticketing Details

Passenger:	Ticket #:	Place of Issue:	Issue Date:	Expiration Date:
JENNIFER BATTLE	00623144141060	LAXWEB	27SEP12	27SEP13

Baggage Fees (per passenger each way)	Economy Class		BusinessElite®/First/Business Class	
	Fees	Weight/Size	Fees	Weight/Size
Carry-on Baggage	Complimentary	Up to 45 linear inches	Complimentary	Complimentary
First Checked Bag	Within U.S. and Canada: \$25 USD U.S./Canada and Caribbean: \$25 USD International: Complimentary	Up to 50 lbs and 62 linear inches	Complimentary	Up to 70 lbs and 62 linear inches <sup>2</sup>

Debra Gaunder

From: Delta Air Lines [DeltaAirLines@e.delta.com]  
Sent: Wednesday, September 26, 2012 4:12 PM  
To: Debra Gaunder  
Subject: JENNIFER B MPLS-ST PAUL 03OCT12

Comment/Complaint? | Add to Address Book?

**DELTA**  [delta.com](http://delta.com) [My Trips](#) [Earn Miles](#)

## YOUR ITINERARY AND RECEIPT



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**Please review this information before your trip.** If you need to contact Delta or check your flight information, go to [delta.com](http://delta.com) or call 1-800-221-1212. For a complete list of world wide phone numbers, please visit [www.delta.com/contact\\_us](http://www.delta.com/contact_us).

You can exchange, reissue and refund eligible electronic tickets at [delta.com](http://delta.com). Take control and make changes to your itineraries at [delta.com/itineraries](http://delta.com/itineraries).

You can check in for your flight up to 24 hours prior to departure time. Check in online by clicking the link below or download the Fly Delta app [here](#). You can also use the app to change seats, track your bag, view your flight status and so much more.

**Thanks for choosing Delta.**  
Flight Confirmation #: **GH5QBL** | Ticket #: **00623145015564**

[CHECK IN ONLINE >](#)

### Your Flight Information

Wed 03OCT			
LV 7:25pm	MPLS-ST PAUL	AR 11:00pm	PHILADELPHIA
			<b>DELTA 1048</b> ECONOMY (B) Confirmed Snacks For Sale

### Your Flight Details [Manage Trip >](#)

Passenger Details	Flights	Seats	Free Bags
JENNIFER BATTLE SkyMiles #*****562 Silver	DELTA 1048	14E	0 PC

\*\*\*Visit delta.com or use the Fly Delta app to view, select or change your seat

#### Receipt Information

##### Billing Details

<b>Passenger:</b> JENNIFER BATTLE	<b>Payment Method:</b> VI*****2036	<b>Ticket Number:</b> 00623146015564
<b>FARE:</b>	806.51 USD	
<b>Taxes/Carrier-Imposed Fees:</b>	71.29	
<b>Total:</b>	877.80 USD	

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded. Additional charges and/or credits may apply and are displayed in the sections below.

#### Details Taxes/Carrier-Imposed Fees

<b>Total:</b>	71.29
<b>Itemized:</b>	2.50 AY 4.50 XF 3.80 ZP 60.49 US

#### Fare Details

MSP DL PHL806.51BA00A0XA USD806.51END ZP MSP XF MSP4.5

#### Ticketing Details

<b>Passenger:</b>	<b>Ticket #:</b>	<b>Place of Issue:</b>	<b>Issue Date:</b>	<b>Expiration Date:</b>
JENNIFER BATTLE	00623146015564	LAXWEB	26SEP12	26SEP13

#### Baggage Fees

(per passenger  
each way)

#### Economy Class

Fees

Weight/Size

#### businessElite®/First/Business

Class

Fees

Weight/Size

Carry-on Baggage

Complimentary

Up to 45 linear  
Inches

Complimentary

Complimentary

First Checked Bag

Within U.S. and Canada:  
\$25 USD  
U.S./Canada and Caribbean:  
\$25 USD  
International: Complimentary

Up to 50 lbs and  
62 linear Inches

Complimentary

Up to 70 lbs and  
62 linear Inches<sup>2</sup>

**Debra Gaunder**

From: reservations@email-usairways.com  
Sent: Wednesday, September 26, 2012 4:21 PM  
To: Debra Gaunder  
Subject: Your US Airways flight

 **US AIRWAYS**

Your reservation

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[Specials](#)

[US Airways Vacations](#)

**Confirmation code: A3CQE1**

Date issued: Wednesday, September 26, 2012



Scan at any US Airways kiosk to check in


**Passenger summary**

Passenger name	Frequent flyer # (Airline)	Ticket number	Special needs
Jennifer Battle	8B782X6 (US)	03724866548060	

**Trip details** [Download to Outlook](#)

Depart: Philadelphia, PA (PHL)  Columbus, OH (CMH)

Date: Thursday, October 04, 2012

Flight #/Carrier	Depart	Arrive	Travel time	Meal	Aircraft	Cabin	Seats
3131 	08:50 PM PHL	10:25 PM CMH	1h 35m		E175	Coach	5F

 Operated by Republic Airlines dba US Airways Express



### Total travel cost (1 passengers)

1 Adult \$756.28 USD  
Taxes and fees \$67.52 USD

Fare total \$823.80 USD Refundable

### ChoiceSeats

JENNIFER BATTLE \$15.00

ChoiceSeats total \$15.00

Total \$838.80 USD

→ Charged to Jennifer A. Battle  
\*\*\*\*\*2036 (Visa)

### Helpful links

[Manage your reservation](#)

[Join Dividend Miles](#)

[Airport information](#)

[Baggage policies](#)

[TSA regulations](#)

[Inflight internet](#)

[Seated in an exit row? Read about checking in.](#)

### Bags

Pay for your checked bags when you check in online or at the airport! Read more about [bags](#).

Carry ons*	Carry-on bag	Personal item
All flights		
Checked bags (each way/per person)*	1st bag	2nd bag
U.S. / Canada / Latin America / Caribbean / Bermuda / South America (except Brazil)		
Transatlantic		
Transpacific / Brazil (except Hawaii)		

\*Carry-ons can be up to 40 lbs and up to 45 inches and a personal item is a handbag, briefcase or laptop bag.

\*\*1st & 2nd checked bags can be up to 50 lbs and 62 inches except Brazil where you're allowed up to 70 lbs. Europe fees apply for travel to/from Asia through Europe. Baggage fees are non-refundable.

1st, 2nd and 3rd checked bag fees waived





AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 2

Generated: October 3, 2012 11:02 AM

## Travel Arrangements for JEFFREY A LIPPS

Record Locator KTLNXH  
Trip ID 11259043173  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

Agent ID: LA

Phone: .. / Fax: ..

### Invoice Details

#### Ticket Information

Airline Code	008	Ticket Date	10/3/2012
Ticket Number	7137138886	Invoice	0107388
Check Digit	3	Electronic	Yes

#### Charges

Ticket Base Fare	783.53
Ticket Tax Fare	78.86
Total (USD) Ticket Amount	842.39

Airfare charged to American Express

Billing Account: AX XXXXXXXXXXXX2007

Total 842.39

### Travel Details

Thursday October 4, 2012

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 40 minutes
Flight	7313	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	Columbus, OH	Meal Service	No Meal Service
Destination	New York Lga, NY	Plane	E70
Departing	6:00 AM		
Arriving	7:40 AM		
Arrival Terminal	TERMINAL D		
Seat	9C		
Class	Coach		

#### Hotel Information

Hotel	COURTYARD COURTYARD MARRIOTT MIDTOWN E
Hotel Address	866 THIRD AVENUE NEW YORK NY 10022
Confirmation Number	92766317
Check in Date	10/4/2012
Check out Date	10/6/2012
Hotel Rate	379.00 USD per night
Phone Number	1-212-6441300
Fax Number	1-212-3177940
	Late Arrival Guarantee - Credit Card
Frequent Guest	186152788
Airline Membership	AAW775010
CANCEL 01 DAYS BEFORE ARRIVAL	

### Travel Details

Saturday October 6, 2012



CANCEL 01 DAYS BEFORE ARRIVAL

## Travel Details

Friday October 5, 2012

### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 39 minutes
Flight	6289	Distance	335 Miles
	OPERATED BY GOJET AIRLINES DBA DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Pittsburgh, PA	Plane	Canadair RegionalJet
Departing	7:35 PM		
Arriving	9:14 PM		
Departure Terminal	TERMINAL D		
Seat	AIRPORT CHECK IN		
Class	Coach		

### Rental Car Information

Agency	BUDGET CAR RENTAL	Car Size	Compact
Location	Pittsburgh, PA	Category	2- or 4-door
Confirmation Number	15318277US2	Transmission	Automatic
Pick Up Date	10/5/2012 at 09:14 PM	Air Conditioning	Yes
Drop Off Date	10/7/2012 at 07:00 PM		
Special Info	ZD000015344		
Rate	14.00 USD PER DAY		
Mileage	Unlimited free mileage		
Each Extra Day	44.00 USD Per Extra Day		
Each Extra Hour	10.51 USD Per Extra Hour		
Approximate price including taxes - \$49.90			
Corporate Discount - \$238000			

## Travel Details

Sunday February 3, 2013

THANK YOU FOR CHOOSING AMERICAN EXPRESS

### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003694375	JEFFREY A LIPPS

### Airline Record Locators

Airline Reference	Carrier
G13BWQ	DELTA AIR LINES

### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-9LVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-291-0107, CODE S-9LVA  
PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.  
A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.  
PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.  
CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.  
CHECK YOUR COMPANYS TRAVEL POLICY REGARDING CAR  
RENTAL, INSURANCE AND REFUELING GUIDELINES.  
HOTEL CANCELLATION, NO-SHOW AND EARLY CHECK-OUT  
FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.

TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO CHANGE,  
SUBJECT TO PENALTY/TRANSACTION FEE, AND ONLY VALID ON  
SAME CARRIER  
TICKET EXCHANGE FEE 35.00, TICKET VOID FEE 22.00,  
TICKET VOID FEE 22.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.